

Gleneagles Kuala Lumpur Terms & Conditions

Important – These Terms and Conditions apply to your access to and use of this Website. Please read these terms and conditions carefully.

Welcome to Gleneagles Kuala Lumpur (“GKL”) website, owned and operated by Gleneagles Hospital (Kuala Lumpur) Sdn Bhd, a company registered in Malaysia with Company Registration Number 198498-T, whose registered office is at Suite 17-01, Level 17, The Gardens South Tower, Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur and principal place of business at No. 286, Jalan Ampang, 50450 Kuala Lumpur, Malaysia.

General

These Terms and Conditions apply to your access to and use of this Website. Please read these Terms and Conditions carefully. By continuing to access and accessing this website and/or using the online services, you are deemed to have understood and agreed to all the terms and conditions contained herein. If you do not accept any of these terms and conditions, you must immediately discontinue your access to this website and/or use of the online services.

Disclaimer

The information and materials contained in or accessed through this website are designed for informational and educational purposes only. It should not be construed as medical advice nor should it be used for diagnostic or treatment purposes. If you feel you have a health problem, please consult a medical professional.

GKL in no way warrants or represents, whether expressly or implicitly, as to the accuracy, currency or entirety of any information contained or referenced in this site. GKL assumes no liability for any errors or omissions in the content of this site. GKL does not assume any risk for your use of this website. References to specific treatments, products, or services do not constitute or imply recommendation or endorsement by GKL.

Under no circumstances shall GKL be liable regardless of the form of action for any failure of performance, system, server or connection failure, error, omission, interruption, breach of security, computer virus, malicious code, corruption, delay in operation or transmission, transmission error or unavailability of access in connection with your accessing this website and/or using the online services even if GKL had been advised as to the possibility.

Should any part of this website offer you the opportunity to join in or read from a forum, please be aware that any communications posted on the forum represent the views of the individual who posted such communication and are not to be taken as the views of GKL. GKL accepts no responsibility or liability for anything posted on a forum by any user of the forum. You may not use the forum to post, upload, or otherwise transmit information or pictures that are defamatory, a breach of privacy or otherwise unlawful. GKL reserves the right to monitor any information transmitted or received through any forum. GKL, at its sole discretion and without prior notice, may at any time review, remove or otherwise block any materials posted.

By accessing this website, you assume full responsibility without limitation or qualification for the use of the information herein. Further, you agree that in no event will GKL or any party involved in the creation, production, or delivery of this site or any site linked to it be liable in any manner whatsoever for any decision, action or non-action taken based on information provided herein.

These terms and conditions set forth in this disclaimer are subject to change and update at any time. By choosing to visit this site, you are bound by the terms set forth in this document, and by such revisions as they are posted.

Copyright & Trademark Notices

Except as otherwise expressly stated herein, the copyright and all other intellectual property in the contents of this website (including, but not limited to, all design, text, sound recordings, images or links) are the property of GKL and/or its subsidiaries. As such, they may not be reproduced,

transmitted, published, performed, broadcast, stored, adapted, distributed, displayed, licensed, altered, hyperlinked or otherwise used in whole or in part in any manner without the prior written consent of GKL. Save and except with GKL's prior written consent, you may not insert a hyperlink to this website or any part thereof on any other website, or "mirror" or frame this website, any part thereof, or any information or materials contained in this website on any other server, website or web page.

All trademarks, service marks and logos used in this website are the property of GKL or have been licensed to it by the owner(s) of those trade marks so that they may be used on this website. No license or right is granted and your access to this website and/or use of the online services should not be construed as granting, by implication, estoppel or otherwise, any license or right to use any trademarks, service marks or logos appearing on the website without the prior written consent of GKL and/or its subsidiary as the case may be. Save and except with prior written consent from the relevant proprietor, no such trademark, service mark or logo may be used as a hyperlink or to mark any hyperlink to any GKL site or any other site.

Hyperlinks

For your convenience, GKL may include hyperlinks to websites on the Internet that are owned or operated by third parties. Such linked websites are not under the control of GKL and GKL cannot accept responsibility for the contents of or the consequences of accessing any linked website or any link contained in a linked website. Furthermore, the hyperlinks provided in this website should not be considered or construed as an endorsement or verification of such linked websites or the contents therein by GKL. You agree that your access to and/or use of such linked websites is entirely at your own risk and subject to the terms and conditions of access and/or use contained therein.

Indemnity

You hereby agree to indemnify and save GKL harmless against all damages, losses, expenses and costs (including legal costs) suffered or incurred by GKL in connection with or arising from (1) your access of this website and/or use of the online services, or (2) any other party's access of this website and/or use of the online services using your user id and/or login password, or (3) your breach of any of these Terms and Conditions of Access, or (4) any other party's breach of any of these Terms and Conditions of Access where such party was able to access this website and/or use the online services by using your user id and/or login password.

Privacy Policy

Your privacy is important to GKL. We are committed to maintaining the confidentiality of the personal information that you give us through this website. This policy applies to all who visit our websites or use our online services. Personal details provided to GKL through this website will only be used in accordance with our privacy policy. Please read this policy carefully before going on. By providing your personal details to us you are consenting to their use in accordance with our privacy policy.

Changes to Terms and Conditions

GKL may change these Terms and Conditions from time to time. Such amended Terms and Conditions shall be effective upon publication on this website. By accessing and using this website you are accepting that you are bound by the (then) current terms and conditions and disclaimer. Please check these Terms and Conditions regularly to ensure that you are aware of all terms governing your use of this website.

Changes to/Operation of Website

GKL may change the format and content of this website at any time. GKL may suspend the operation of this website for support or maintenance work, in order to update the content or for any other reason. GKL reserves the right to terminate access to this website at any time and without notice.

Contacting Us

GKL has procedures in place in order to receive and respond to enquiries about this website. If there are any questions or concerns regarding this website or the Terms and Conditions outlined herein, please contact us as follows:

- (a) By Email: my.gkl.inquiry@parkwaypantai.com
- (b) By Mail:
Website Enquiries
Marketing and Communications Department
Gleneagles Kuala Lumpur
286, Jalan Ampang, 50450 Kuala Lumpur.

Governing Law & Jurisdiction

By accessing this website and/or using the online services, you agree that such access and/or use, as well as these Terms and Conditions of Access shall be governed by, and construed in accordance with, the laws of Malaysia and you agree to submit to the non-exclusive jurisdiction of the Malaysia courts.